ACS
REGISTRARS
PAKISTAN

EXCELLENCE

Route to Excellence

Conformity to Standards

ISO 50001

ISO 45001

ISO 27000

ISO 14001

ISO 22000

ISO 9001

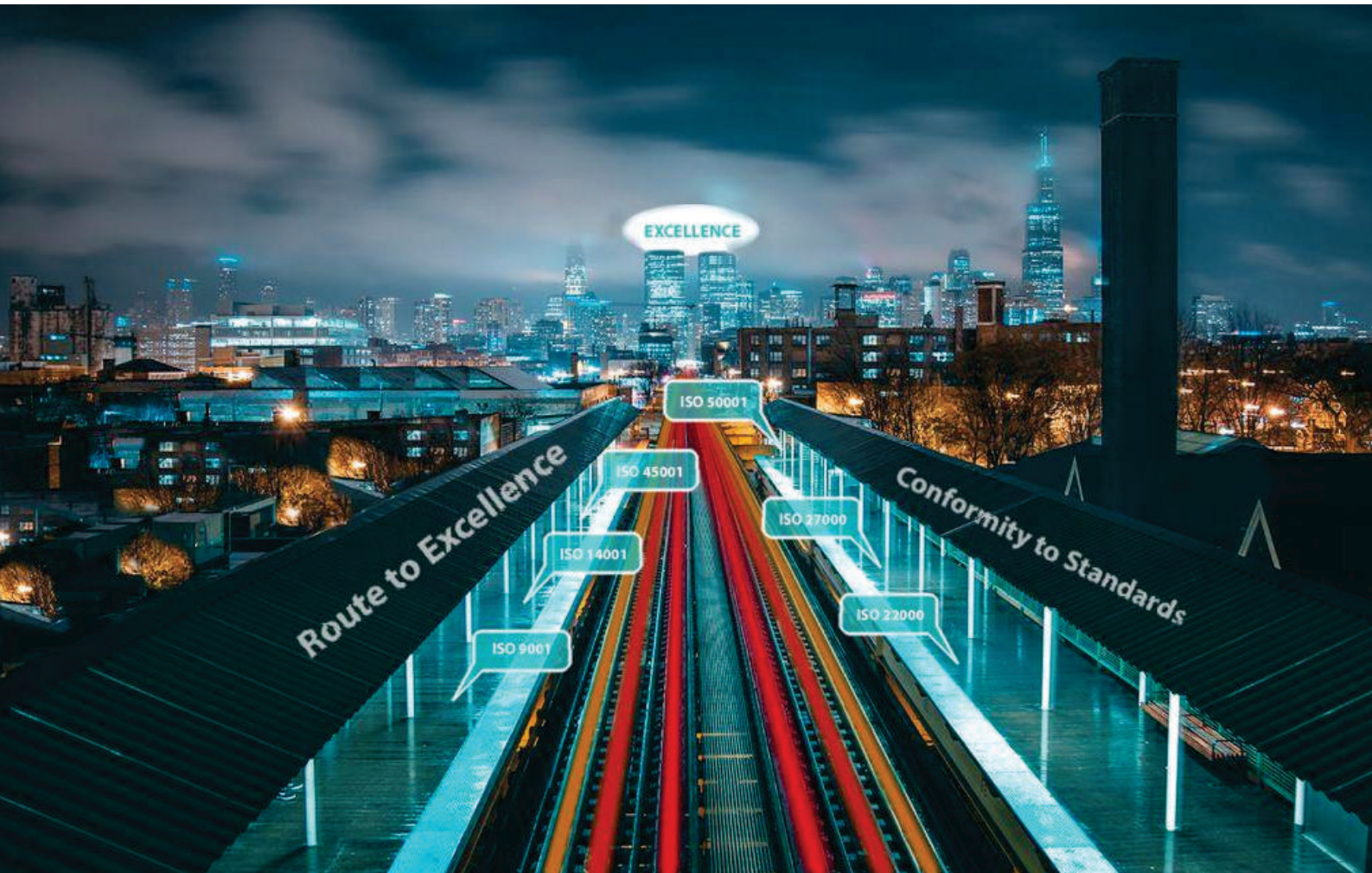**Your Partner for Standards and Excellence**

Introduction

ACS Registrars Pakistan (Pvt.) Ltd. is a conformity assessment body offering Management Systems Certification Services for different Management System Standards. ACS started certification operations in January 2010.

ACS Registrars Pakistan (Pvt.) Ltd. achieved PNAC accreditation in 2015. ACS is offering PNAC Accredited certifications for different Management System Standards including ISO 9001 (Quality Management System), ISO 14001 (Environmental Management System), ISO 45001 (Health & Safety Management System) and ISO 22000 (Food Safety Management System).

Other standards include ISO 13485 (Quality Management System – Medical Devices), ISO 27001 (Information Security Management System), HACCP (Food Safety), ISO 18788 (Security Operations Management System, ISO 50001 (Energy Management System), ISO 22716 (GMP Cosmetics), ISO 15378 (GMP - Primary Packaging Materials for Medical Products) and ISO 39001 (Road Traffic Safety RTS Management System).

ACS is the rapidly growing certification body in Pakistan, having clients all over Pakistan in almost every sector and every region. ACS has the network of conformity assessment bodies operating with different accreditations worldwide. Recognizing that change is a constant feature of today's commercial environment, ACS is committed to the concept of continuous improvement, working closely with clients to ensure on-going enhancement of systems and services. Regardless of a company's size or location, ACS adheres to its policy of providing support at all times. We understand that any formal system and controls adopted must be flexible and responsive to the growth and development of a business. In the firm belief that the audit and certification process should be conducted in a spirit of partnership and openness with the client.

Our Values are:
- ✓ Impartiality, Transparency, Confidentiality and Accountability
- ✓ Honest, Ethical and Trustworthy
- ✓ Equal employment opportunity
- ✓ Initiative for growth and Global exposure
- ✓ Committed to Excellence
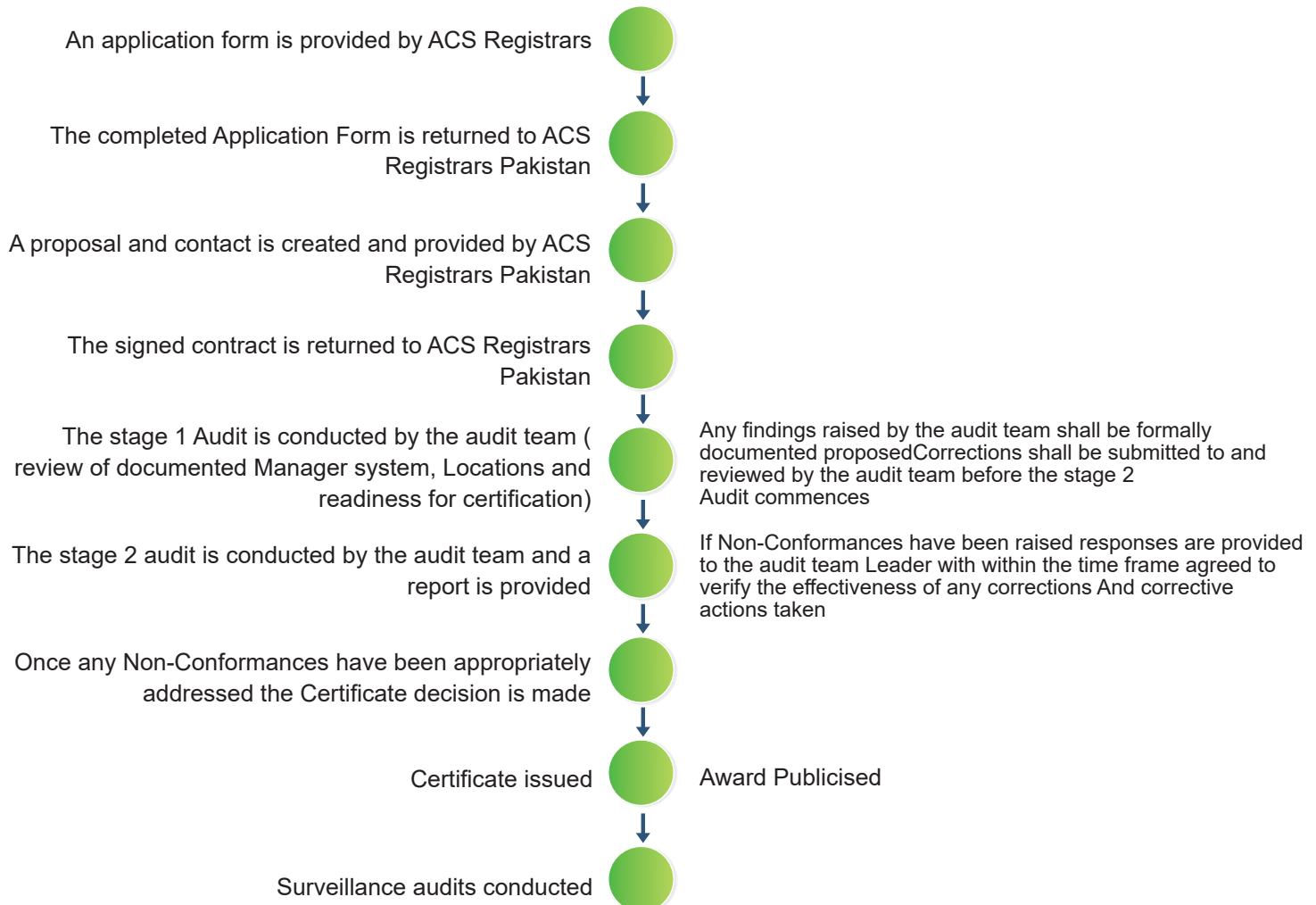- ✓ Employees are the OWNERS
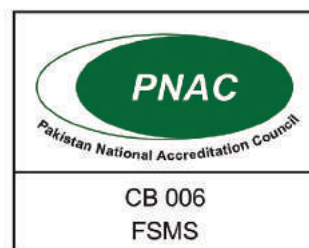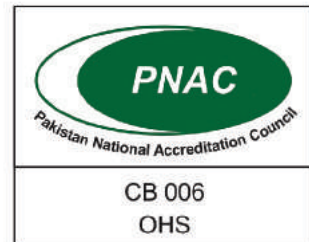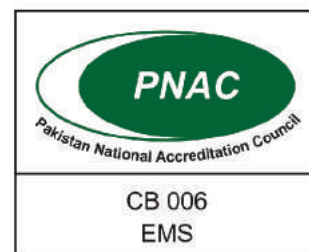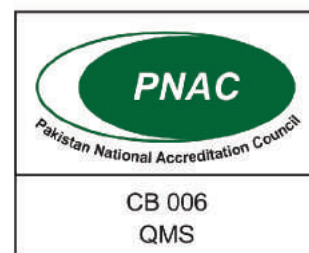
Why Choose ACS Registrars for Certification

- We are PNAC accredited
- We are recognized in all Govt. departments
- We are recognized worldwide
- We are cost competitive
- We save client's time
- Our auditors add value
- We have industry experts
- We focus on our client needs
- We are rapidly growing

Process of Management System Certification

An application form is provided by ACS Registrars

The completed Application Form is returned to ACS Registrars Pakistan

A proposal and contact is created and provided by ACS Registrars Pakistan

The signed contract is returned to ACS Registrars Pakistan

The stage 1 Audit is conducted by the audit team (review of documented Manager system, Locations and readiness for certification)

Any findings raised by the audit team shall be formally documented proposedCorrections shall be submitted to and reviewed by the audit team before the stage 2 Audit commences

The stage 2 audit is conducted by the audit team and a report is provided

If Non-Conformances have been raised responses are provided to the audit team Leader with within the time frame agreed to verify the effectiveness of any corrections And corrective actions taken

Once any Non-Conformances have been appropriately addressed the Certificate decision is made

Certificate issued

Award Publicised

Surveillance audits conducted

The certification standards offered by ACS Registrars Pakistan (Pvt.) Ltd.

ISO 9001:2015

Quality Management Systems

ISO 9001:2015 sets out the criteria for a quality management system. It can be used by any organization, large or small, regardless of its field of activity. In fact, there are over one million companies and organizations in over 170 countries certified to **ISO 9001**.

This standard is based on a number of quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement.

ISO has a range of standards for quality management systems that are based on **ISO 9001** and adapted to specific sectors and industries.

ISO 14001:2015

Environmental Management System

ISO 14001:2015 specifies the requirements for an environmental management system that an organization can use to enhance its environmental performance.

ISO 14001:2015 is intended for use by an organization seeking to manage its environmental responsibilities in a systematic manner that contributes to the environmental pillar of sustainability.

ISO 14001:2015 helps an organization achieve the intended outcomes of its environmental management system, which provide value for the environment, the organization itself and interested parties.

ISO 14001:2015 is applicable to any organization, regardless of size, type and nature, and applies to the environmental aspects of its activities, products and services that the organization determines it can either control or influence considering a life cycle perspective.

Certification Services

ISO 45001:2018

Occupational Health and Safety Management System

ISO 45001:2018 specifies requirements for an occupational health and safety (OHS) management system, and gives guidance for its use, to enable organizations to provide safe and healthy workplaces by preventing work-related injury and ill health, as well as by proactively improving its OH&S performance.

ISO 45001:2018 is applicable to any organization that wishes to establish, implement and maintain an OH&S management system to improve occupational health and safety, eliminate hazards and minimize OH&S risks (including system deficiencies), take advantage of OH&S opportunities, and address OH&S management system nonconformities associated with its activities.

ISO 45001:2018 helps an organization to achieve the intended outcomes of its OH&S management system.

ISO 45001:2018 is applicable to any organization regardless of its size, type and activities. It is applicable to the OH&S risks under the organization's control, taking into account factors such as the context in which the organization operates and the needs and expectations of its workers and other interested parties.
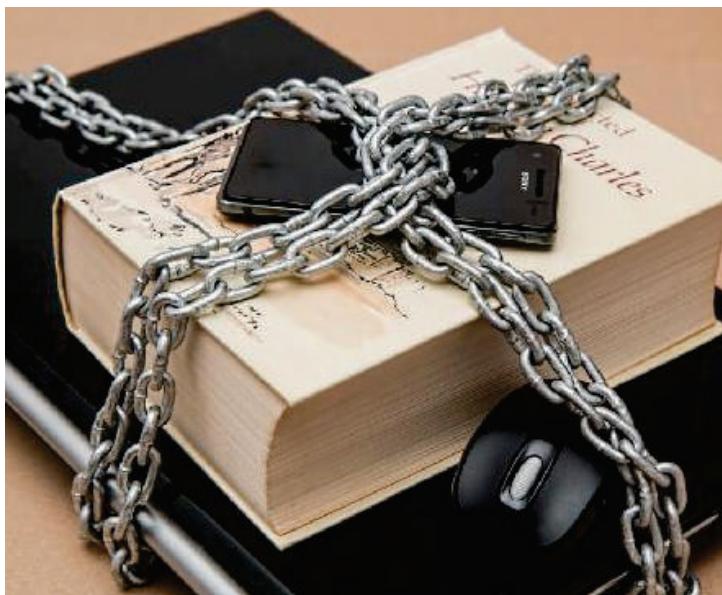
ISO 27001:2022

Information Security Management System

ISO 27001:2013 specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization.

It also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

The requirements set out in **ISO 27001:2013** are generic and are intended to be applicable to all organizations, regardless of type, size or nature.

ISO 22000:2018

Food Safety Management Systems

ISO 22000 specifies requirements for a food safety management system (FSMS) to enable an organization that is directly or indirectly involved in the food chain.

All requirements of this standard are generic and are intended to be applicable to all organizations in the food chain, regardless of size and complexity.

Organizations that are directly or indirectly involved include, but are not limited to, feed producers, animal food producers, harvesters of wild plants and animals, farmers, producers of ingredients, food manufacturers, retailers, and organizations providing food services, catering services, cleaning and sanitation services, transportation, storage and distribution services, suppliers of equipment, cleaning and disinfectants, packaging materials and other food contact materials.

ISO 13485:2016

Medical Devices – Quality Management

Systems – Requirements for regulatory purposes
ISO 13485:2016 specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements. Such organizations can be involved in one or more stages of the life-cycle, including design and development, production, storage and distribution, installation, or servicing of a medical device and design and development or provision of associated activities (e.g. technical support).

ISO 13485:2016 can also be used by suppliers or external parties that provide product, including quality management system-related services to such organizations.

Requirements of ISO 13485:2016 are applicable to organizations regardless of their size and regardless of their type except where explicitly stated.

Wherever requirements are specified as applying to medical devices, the requirements apply equally to

ISO 21001:2018

Educational Organizations – Management System for Educational Organizations

ISO 21001:2018 specifies requirements for a management system for educational organizations (EOMS) when such an organization:

✓ needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research;

✓ aims to enhance satisfaction of learners, other beneficiaries and sta ffthrough the effective application of its EOMS, including processes for improvement of the system and assurance of conformity to the requirements of learners and other beneficiaries.

All requirements of **ISO 21001:2018** are generic and intended to be applicable to any organization that uses a curriculum to support the development of competence through teaching, learning or research, regardless of the type, size or method of delivery.

ISO 21001:2018 can be applied to educational organizations within larger organizations whose core business is not education, such as professional training departments.
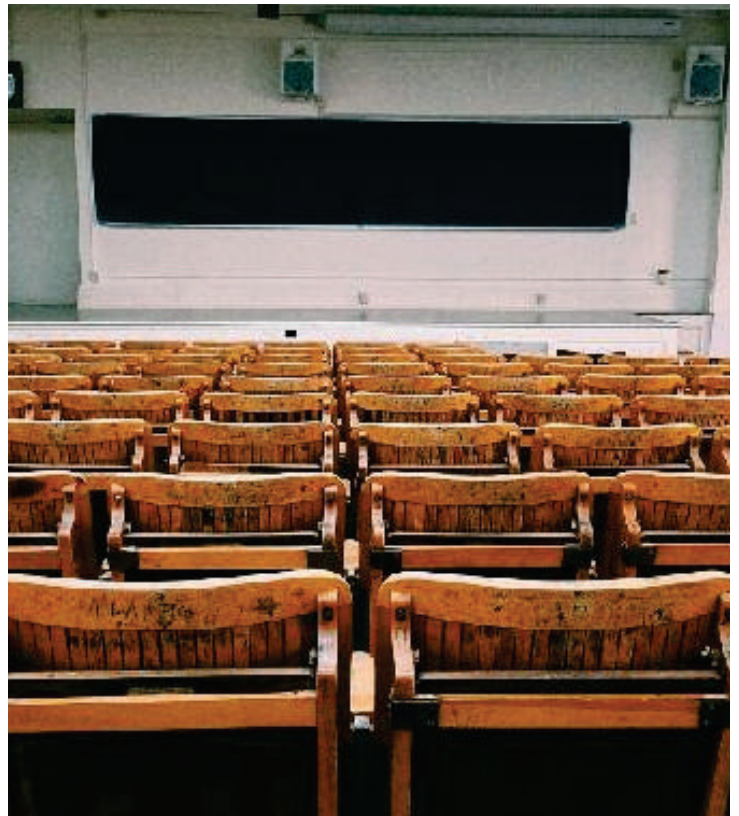
ISO 18788:2015

Management System for Private Security Operations

ISO 18788:2015 provides a framework for establishing, implementing, operating, monitoring, reviewing, maintaining and improving the management of security operations.

It provides the principles and requirements for a security operations management system (SOMS).

ISO 18788:2015 provides a business and risk management framework for organizations conducting or contracting security operations and related activities and functions while demonstrating:

✓ Conduct of professional security operations to meet the requirements of clients and other stakeholders;

✓ Accountability to law and respect for human rights.

✓ Consistency with voluntary commitments to which it subscribes.

ISO 22716:2007

Cosmetics – Good Manuacturing Prractices (GMP)

Guidelines on Good Manufacturing Practices
ISO 22716:2007 gives guidelines for the production, control, storage and shipment of cosmetic products.

These guidelines cover the quality aspects of the product, but as a whole do not cover safety aspects for the personnel engaged in the plant, nor do they cover aspects of protection of the environment.

The guidelines in **ISO 22716:2007** are not applicable to research and development activities and distribution of finished products.
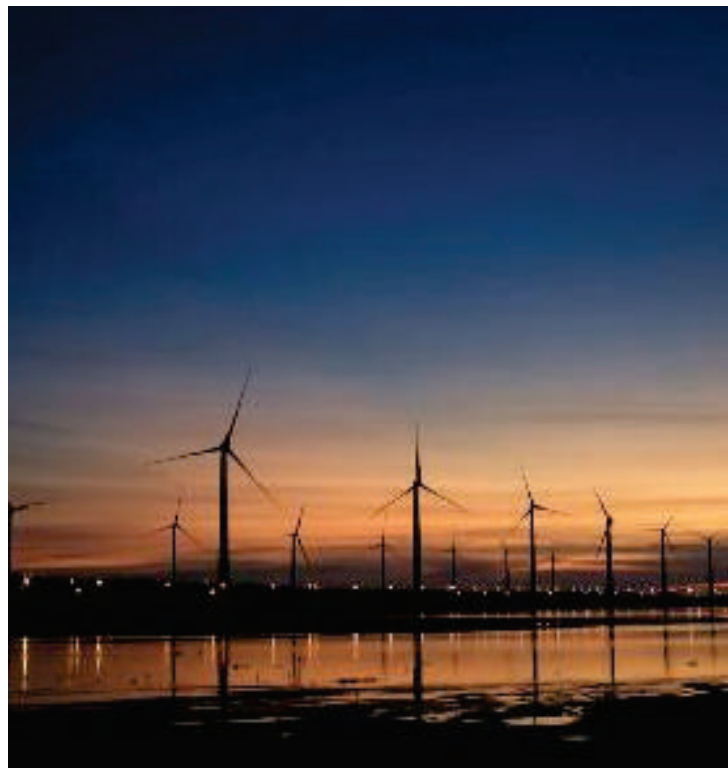
ISO 50001: 2018

Energy Management System

This document specifies requirements for establishing, implementing, maintaining and improving an energy management system (EnMS). The intended outcome is to enable an organization to follow a systematic approach in achieving continual improvement of energy performance and the EnMS.

This document:
- ✓ is applicable to any organization regardless of its type, size, complexity, geographical location, organizational culture or the products and services it provides;
- ✓ is applicable to activities affecting energy performance that are managed and controlled by the organization;
- ✓ is applicable irrespective of the quantity, use, or types of energy consumed;
- ✓ requires demonstration of continual energy performance improvement, but does not define levels of energy performance improvement to be achieved;

ISO 10002:2018

Quality Management – Customer Satisfaction Guidelines for Complaints Handling in Organizations

This standard gives guidelines for the process of complaints handling related to products and services within an organization, including planning, design, development, operation, maintenance and improvement. The complaints- handling process described is suitable for use as one of the processes of an overall quality management system.

NOTE: Throughout this document, the terms "product" and "service" refer to the outputs of an organization that are intended for, or required by, a customer.

This document is intended for use by any organization regardless of its type or size, or the products and services it provides. It is also intended for use by organizations in all sectors. Annex B provides guidance specifically for small businesses.

ISO 37001:2016

Anti-bribery Management System

ISO 37001:2016 specifies requirements and provides guidance for establishing, implementing, maintaining, reviewing and improving an anti-bribery management system. The system can be stand-alone or can be integrated into an overall management system.

ISO 37001:2016 is applicable only to bribery. It sets out requirements and provides guidance for a management system designed to help an organization to prevent, detect and respond to bribery and comply with anti-bribery laws and voluntary commitments applicable to its activities.

Certification Services

ISO 39001:2012

Road Traffic Safety (RTS) Management System

ISO 39001:2012 specifies requirements for a road traffic safety (RTS) management system to enable an organization that interacts with the road traffic system to reduce death and serious injuries related to road traffic crashes which it can influence.

The requirements in **ISO 39001:2012** include development and implementation of an appropriate RTS policy, development of RTS objectives and action plans, which take into account legal and other requirements to which the organization subscribes, and information about elements and criteria related to RTS that the organization identifies as those which it can control and those which it can influence.

ISO 20121:2012

Event Sustainability Management System

ISO 20121:2012 specifies requirements for an event sustainability management system for any type of event or event-related activity, and provides guidance on conforming to those requirements.

- ✓ **ISO 20121:2012** is applicable to any organization that wishes to:
- ✓ Establish, implement, maintain and improve an event sustainability management system;
- ✓ Ensure that it is in conformity with its stated sustainable development policy;
- ✓ **ISO 20121:2012** has been designed to address the management of improved sustainability throughout the entire event management cycle.

Certification Services

HACCP (food safety specificaations)

Hazard Analysis of Critical Control Points

HACCP is the main platform for international legislation and good manufacturing practices for all sectors of the food industry.

HACCP is a risk management tool recognized internationally for use in the proactive management of food safety issues.

HACCP system helps to focus on the hazards that affect food safety through hazard identification. It established critical control limits at critical points during the production process.

GMP

Good Manufacturing Practices

Good Manufacturing Practices are basically the operational / functional requirements applicable to food manufacturing / processing, packing, storage, transportation and delivery.

GMP is not only applicable to food but all processes related to food business like packaging, transportation, storage etc. In some countries **GMP** requirements / guidelines are defined as national standards for inspection of food, pharmaceutical and packaging industries and their compliance is considered as mandatory.

Through the implementation of **GMP** systems / requirements it is ensured that the food, food ingredients, pharmaceuticals and packaging materials are produced in hygienically suitable and controlled environment to ensure that the consumable product do not contain any contamination, adulteration or health hazard(s). **GMP** audits / inspections are beneficial to ensure quality, safety and legality of the product at all levels of production, QA/QC, Packing, transportation, storage and delivery.

ACS Registrars Pakistan (Pvt.) Ltd.

Suite # 17, Ground Floor, Al-Hafeez View, 67-D/1, Sir Syed Road,
Gulberg-III, Lahore, Pakistan.

Tel: 042 35753725 – 8
Mobile: 0300 4256208
Email: info@acsregistrars.pk
Web: www.acsregistrars.pk